

Ahsay Cloud Backup Suite v7 User's Guide

Ahsay Systems Corporation Limited

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Revision History

Date	Descriptions	Type of modification
27 September 2016	First Draft	New
27 January 2017	Overall format and style change; Added links in Add-on module table; Added details for Automated Encryption Key Recovery info in User Profile section	Modified
5 Apr 2017	Modified screen shot in Creating Backup Set (Generic Steps) section	Modified
18 August 2017	Modified screen shot in Downloading Software; Added language of Portuguese (Brazil), Slovenian, Polish, Finnish, Italian, Arabic and Czech; Modified detailed operation in Managing AhsayCBS Backup User; Modified definition of Home Directory, Quota, Per Destination and modified screen shot in User Profile; Modified Add-on Modules; Added Restore report part; Added Summary Tab in Statistics; Added monitoring list for different types of backup and restore jobs in Live Activities; Added Manage Backup Set in Managing Backup Set; Modified Run Direct Restore Options; Added steps in Appendix A for Google Drive authority	New / Modified
11 October 2017	Added offline installation for Ch.1.6; Modified scree shot for Ch.1.6	New/ Modified

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1 Overview

Introduction

What is this software?

Ahsay Cloud Backup Suite v7 allows you to back up your data on the cloud. You can access the AhsayCBS server environment easily on a user web console. This is a user interface that allows you to login remotely to a backup server.

The **User** option in the main interface allows the AhsayCBS user to update user profile and manage other settings such as reports.

The **VM Run Direct** option allows the AhsayCBS user to restore a VM by running it directly from the backup files in the AhsayCBS. This is much faster than extracting from backup files and copying to the production storage, which can take hours to complete. This feature helps reduce disruption and downtime of your production VMs. Administrator can troubleshoot on the failed virtual machine, while users are back in production with minimal disruption.

The **Live Activities** option is a monitoring tool which allows you to view the backup jobs and restore jobs as they are running as well as to view all jobs that were run within the previous 1 hour.



About This Document

What is the purpose of this document?

This document aims at providing all necessary information for you to work with the AhsayCBS server at the user level to manage backup and restore jobs.

What should I expect from this document?

After reading through this documentation, you can expect to have sufficient knowledge to perform various tasks on the AhsayCBS server. These include modifying user profile settings, monitoring the backup and restore processes real time, and running the AhsayCBS from a virtual machine directly.

Who should read this document?

This documentation is intended for IT professionals who need to work with AhsayCBS server at the user level.

Requirements for Using the AhsayCBS User Web Console

In order to use the AhsayCBS user web console, you need the following:

Internet connection

You need to have internet connection to access the AhsayCBS user web console.

Web browsers

The AhsayCBS user web console runs with all major browsers such as Google Chrome, Microsoft Internet Explorer, Mozilla Firefox, and Apple Safari. Please make sure that you are using the latest version of the browser.

Note

You can also monitor live backup and restore activities on AhsayCBS user web console of your mobile device. For more information, refer to the **Ahsay Mobile User Guide**.

• AhsayCBS login account

You need an AhsayCBS login account to access the AhsayCBS server component.

Note

Please contact your Ahsay backup service provider to create an AhsayCBS login account for you.

Logging on to AhsayCBS User Web Console

- 1. Enter the IP address provided by your backup service provider. https://<IP_AhsayCBS_Server>:60443>/
- 2. Enter your user account Login Name and Password.

Login Name	
Password	
Forgot Password	
Remember my login name	

3. If you want the system to remember your login name for the next time, check **Remember my login name**.



4. Click the green **Login** button in the middle to login.



5. The following screen appears with 3 options: **User**, **Live Activities**, and **Run Direct**. The **User** and **Run Direct** options are used for backup and restore, while the **Live Activities option** is used for monitoring.



Resetting Your Password

If you have forgotten your password, you can perform the following steps to reset your password.

1. On the AhsayCBS Logon page, click Forgot Password.

Login Name		
Password		
Forgot Password		
Remember my	login name	

2. The following screen appears. Enter either your **Login Name** or your **Email** to reset the password. Click **Send Request**.

Login Name OR	
OR	
Email	
Send Request Cancel	

3. You receive an email containing a link. Click on the link to reset your password.





4. The Reset Password screen appears. Enter the new **Password** and then **Re-type**

Password. Click 🛄 to save the modification
Reset Password
Reset your password
Reset Password
Password
Re-type password

5. You get the following screen confirming that your password has been changed.



Downloading Software

You can choose what client software you wish to download as followed:

1. On the AhsayCBS Logon page, click the downward arrow on the top right hand corner.



2. The software download page appears. You can choose which product and which platform to download.

G AhsayCBS		
AhsayOBM AhsayACB Mobile	Restore	
Choose operating system.		
Windows		 ▲ Download (Online) ▲ Download (Offline)
Mac OS X		Download (Online) Download (Offline)
👌 Linux	🛓 Download (rpm) (Online)	 ▲ Download (sh) (Online) ▲ Download (sh) (Offline)
🍯 FreeBSD		 ▲ Download (Online) ▲ Download (Offline)
منین sotaris Solaris (x86)		▲ Download (Online)▲ Download (Offline)
Ubuntu	📩 Download (deb) (Online)	 ▲ Download (sh) (Online) ▲ Download (sh) (Offline)
Please copy and paste the following URL in installation https://10.120.10.30:443?ownerid=0	formation into the "URL" text field during	📩 Download (Online)
		X ?

From v7.15.0.0 onwards AhsayCBS support two installation modes, online and offline installation (except for Linux (rpm), Ubuntu (deb) and Synology NAS which supports online installation only). User can download and run either one of the installers.

Below is the table of comparison between online installation and offline installation.

	Online Installation	Offline Installation
Internet	 It cannot be started without an internet connection. Clients need to have an internet connection each time an installation is run. If the client internet connection is interrupted or is not stable the installation may be unsuccessful. Online installer size is 6KB to 3.5MB depending on operating system as it contains only the initial installation package files. 	 Once the offline installer is downloaded, the client does not require an internet connection each time an installation is run. The offline installer size is 80MB to 140MB depending on operating system as it contains all the necessary binary and component files
Backup Server Availability	The online installer requires the backup server to be online in order to run and complete the installation.	An offline installation can be performed independently of the backup server availability.
Installation Time	 Takes more time as it needs to download the binary and component files (80MB to 140MB depending on operating system) each time the installation is run. A slow internet connection on the client machine will also result in longer installation time. 	Takes less time as all the necessary binary and component files are already available in the offline installer.
Version Control	Online installation ensures the latest version of the product is installed.	May need to update the product version after installation if an older offline installer is used.
Administrative Support	Need more time on the support for the installation as network factor might lead to unsuccessful installation.	Need less time as independent of network factor influence.
Deployments	 Suitable for single or small amount of device installations. Suitable for client sites with fast and stable internet connection. 	 Suitable for multiple or mass device installations. Suitable for client sites with metered internet connections.

3. Download the executable and install the product in the usual way.

Changing the Language

You can change the language of AhsayCBS anytime, whether before or after you have logon to the system.

If the	Note If the language you want is not available, please contact your backup service provider for assistance.				
	5 5 7				
The a	vailable languages are:				
0	English (default)	0	German	0	French
0	Japanese	0	Korean	0	Chinese (Simplified)
0	Chinese (Traditional)	0	Catalan	0	Danish
0	Greek Modern	0	Spanish	0	Basque
0	Hebrew	0	Hungarian	0	Lithuanian
0	Dutch	0	Norwegian	0	Portuguese (Portugal)
0	Swedish	0	Turkish	0	Portuguese (Brazil)
0	Slovenian	0	Polish	0	Italian
0	Finnish	0	Arabic	0	Czech

1. On the AhsayCBS Logon page, click the downward arrow on the upper right hand side.



2. A list of available language is displayed for your choice.

	*	English	~
English		中文(简体)	
中文(繁體)		يهبر علىا فظلما	ő
Català		Český	
Dansk		Deutsche	
Ελληνική		Español	
Euskera		Suomalainen	
Français		ניִרבָע	n
Magyar		Italiano	
日本語		한국어	
Lietuvos		Nederlands	
Norsk		Polski	
Português (Brazilian)		Português (Portugal)	
Slovenski		Svensk	
Türk			

Invoking Online Help

You can invoke online help if you have problems logging in to the AhsayCBS server.

1. On the AhsayCBS Logon page, click the question mark at the bottom right corner.



2. The online help for the topic "Logon" appears.

It contains detailed description of each field on the logon screen and gives a brief description of each field.

ssword System user login password. rgot Password In case the password is forgot. Click on this link and enter your login name or registered email. The password will be sent to your email address. member my If this entry is checked, the login name will be appeared in the "Login Name" field	ord System user login password. Password In case the password is forgot. Click on this link and enter your login name or registered email. The password will be sent to your email address. nber my If this entry is checked, the login name will be appeared in the "Login Name" field.	ield	Description
rgot Password In case the password is forgot. Click on this link and enter your login name or registered email. The password will be sent to your email address. member my If this entry is checked, the login name will be appeared in the "Login Name" field	Password In case the password is forgot. Click on this link and enter your login name or registered email. The password will be sent to your email address. mber my If this entry is checked, the login name will be appeared in the "Login Name" fie	ogin Name	System user login name.
registered email. The password will be sent to your email address. member my If this entry is checked, the login name will be appeared in the "Login Name" field	registered email. The password will be sent to your email address. nber my If this entry is checked, the login name will be appeared in the "Login Name" fie	assword	System user login password.
		Forgot Password	
		Remember my ogin name	

3. You can print the online help by clicking at the bottom right corner. To exit, click **X**.

2 Managing Your AhsayCBS User Account

Login to AhsayCBS

Login to the AhsayCBS user web console according to the instruction provided in section Logging on to AhsayCBS User Web Console.

Managing AhsayCBS Backup User

To manage your AhsayCBS backup user account, simply click the **User** icon from your AhsayCBS environment.



You can perform the following operations on your own user account:

- Manage your user profile settings, e.g. New Password, Language, Timezone, Contact Information
- Customize event log settings, which is supported on AhsayOBM/ AhsayACB clients installed on Windows platform only
- View backup or restore reports for different time periods
- View usage statistics by selecting destination, backup set, and period
- View details of policies and settings on users, backup sets, GUIs, default values, preempted values, preempted backup sets, and mobile. The settings and the availability of this feature is depended on your backup service provider.

User Profile

User Profile tab contains your user backup account settings information, subscribed modules backup quota, subscription type, contact information, and user group information.

Among all the above information, you can modify user backup account settings information and contact information. However, for the subscribed modules backup quota, subscription type and user group information, as the setting was done when the user account was created, the settings cannot be modified by the user.

There are 4 tabs under **User Profile**, each of which is described below.

General Tab

User Profile	General Backup Client Settings Contact User Group
Backup Set	General information of this user.
Settings	
Report	Basic
Statistics	ID
Effective Policy	1471405171430
	Login Name
	obm.test.brenda Owner:
	Password
	Hashed
	New Password
	Alias
	Home Directory
	C:\Program Files\AhsayCBS\user\obm.test.brenda
	🗎 X ?

The following shows the General tab under the User Profile settings page.

There are several groups of settings under the General tab, and they are described below.

Section	Description	
Basic	You can change the password and alias name for your user account. However, you cannot change your login name.	
Home Directory	This is the path where your backup data is stored on AhsayCBS backup destination.	
	This was set when your account was created and cannot be modified by the user.	

Subscription Type	There are 2 subscription types: Trial User and Paid User . Trial users can only have a maximum backup quota of 100GB within the trial period and are subject to automatic removal. Paid users do not have such restrictions.	
	This was set when your account was created and cannot be modified by the user. If you need to change it, please contact your backup service provider.	
Suspend At	This shows the date when the user account is scheduled to be suspended.	
	This was set when your account was created and cannot be modified by the user. If you need to update it, please contact your backup service provider.	
Status	There are 3 user account status: Enable , Suspended , and Locked . The Locked status refers to account lockout rules. For example, when the user has 3 consecutive unsuccessful login attempts, the user account will be locked.	
	This was set when your account was created and cannot be modified by the user. If you need to change it, please contact your backup service provider.	
Upload Encryption Key	Check this option to enable recovery of the encryption key. The encryption key file will be uploaded to the backup server, which can be retrieved by administrator only.	
	If you forget the encryption key, please contact your backup service provider for support.	
Language	Select your preferred language for all email reports.	
Timezone	Select the time zone of the backup user.	
Notes	A field for the AhsayCBS user to add notes.	

Backup Client Settings Tab

The following shows the first half of the **Backup Client Settings** tab under the **User Profile** settings page.

User Profile	General Backup Client Settings Contact	User Group	
Backup Set	Settings of the client backup agent for this user.		
Settings			
Report	Backup Client		
Statistics	AhsayOBM User		
Effective Policy			
	Add-on Modules		
	✓Microsoft Exchange Server	Microsoft SQL Server	
	✓MySQL Database Server	✓ Oracle Database Server	
	✓Lotus Domino	✓ Lotus Notes	
	Windows System Backup	✓ Windows System State Backup	
	VMware Guest VM V	Hyper-V Guest VM 🗸 0	
	✓Microsoft Exchange Mailbox 10		
	✓NAS	ShadowProtect System Backup	
	✓ Volume Shadow Copy	Continuous Data Protection	
	✓In-File Delta	Mobile 0	
	Office 365 Exchange Online Backup 0	OpenDirect / Granular Restore 0	

The following shows the second half of the **Backup Client Settings** tab under the **User Profile** settings page.

Quota 500.0 Gbytes *		
Per Destination		
Destination	Quota	
G AhsayCBS()	0.0	Gbytes 🔻
🝐 Google Drive(Google Account:)	0.0	Gbytes 🔻
🛟 Dropbox(Dropbox Account:)	0.0	Gbytes 🔻
CneDrive(Microsoft Account:)	0.0	Gbytes 🔻
Client host limit		
Maximum number of host 1 [Used: 2]		
Run Direct		
Maximum number of VM 2 [Used: 0]		

There are several groups of settings under the **Backup Client Settings** tab, and they are described below.

Section	Description
Backup Client	There are 2 types of backup user accounts: AhsayOBM and AhsayACB .
	This was set when your account was created and cannot be modified by the user. If you need to change it, please contact your backup service provider.
Add-on Modules	The backup client comes with add-on modules.
	These add-on modules were set when the user account was created and cannot be modified by the user. If you need to change the add-on modules, please contact your backup service provider.
Quota	This is the backup quota reserved on all the destinations except local destination for your account.
	It was set when your account was created and cannot be modified by the user. If you need to change it, please contact your backup service provider.
Per Destination	This refers to the backup storage quota on each cloud backup destination defined by your backup service provider. If no backup quota is assigned for that destination, the general quota will be used.
	It was set when your account was created and cannot be modified by the user. If you need to change it, please contact your backup service provider.
Client Host Limit	This is for your backup service provider to set the maximum number of host machine for your backup user account.
	This field cannot be changed by the user. If you need to update this field, please contact your backup service provider.
Run Direct	This allows the user to select the maximum number of VMs to be restored by running them directly from the backup files on the AhsayCBS.
	This field cannot be changed by the user. If you need to update this field, please contact your backup service provider.

Add-on Modules

The following table shows all the add-on modules available under the **Backup Client Settings** tab. The backup of these add-on modules are supported by the AhsayOBM client. For some of the add-on modules, their backup are also supported by the AhsayACB client.

Note

The **File** and **Cloud File Backup** types are available by default for both AhsayACB and AhsayOBM. As a result, they do not need to be added and are not included in the Add-on Modules section of the **Backup Client Settings** tab.

The following table shows the name of the add-on modules, what it is used for, whether it is available in AhsayOBM client or AhsayACB client, and reference materials you can refer to for more information.

Add-on Module	Reference	AhsayOBM	AhsayACB	
---------------	-----------	----------	----------	--

			1
Microsoft Exchange Server	Backup and restore of Microsoft Exchange Server.		
Exchange Server	Refer to the following link for how to use Microsoft Exchange Database Server with AhsayOBM client:	\checkmark	x
Microsoft SQL	Backup and restore of Microsoft SQL Server.		
Server	Refer to the following link for how to use Microsoft SQL Server with AhsayOBM client:	√	×
	Ahsay Online Backup Manager v7 Microsoft SQL Server Backup and Restore Guide		
MySQL Database	Backup and restore of MySQL Database Server.		
Server	Refer to the following link for how to use MySQL Database for the Windows platform with AhsayOBM client:		
	Ahsay Online Backup Manager v7 MySQL Database Backup and Restore for Windows	\checkmark	×
	Refer to the following link for how to use MySQL Database for the Linux platform with AhsayOBM client:		
	Ahsay Online Backup Manager v7 MySQL Database Backup and Restore for Linux (CLI)		
Oracle Database Server	Backup and restore of Oracle Database Server on Windows and Linux platforms.	\checkmark	×
Lotus Domino	Backup and restore of Lotus Domino.	\checkmark	X
Lotus Notes	Lotus Notes Backup and restore of Lotus Notes.		√
Windows System	Backup and restore of Windows System Backup.		
Backup	Refer to the following link for how to use Windows System Backup with AhsayOBM and AhsayACB clients:	√	~
	Ahsay Online Backup Manager v7 Microsoft System Backup and Restore Guide		
Windows System	Backup and restore of Windows System State Backup.		
State Backup	Refer to the following link for how to use Windows System State Backup with AhsayOBM client:	\checkmark	x
	Ahsay Online Backup Manager v7 Microsoft System State Backup and Restore Guide		
VMware	Backup and restore of VMware guest virtual machines.		
	Refer to the following link for how to use VMware VCenter/EXSi with AhsayOBM client:	\checkmark	×
	Ahsay Online Backup Manager v7VMware vCenter/ESXi Backup and Restore Guide		
Hyper-V	Backup and restore of Hyper-V guest virtual machines.		
	Refer to the following link for how to use Microsoft Hyper-V with AhsayOBM client:	√	×
	Ahsay Online Backup Manager v7 Microsoft Hyper-V Backup and Restore Guide		

Microsoft	Backup and restore of Microsoft Exchange Mailbox.		
Exchange Mailbox	Refer to the following link for how to use Microsoft Exchange 2007/ 2010/ 2013 Mailbox with AhsayOBM client:		
	Ahsay Online Backup Manager v7 Microsoft Exchange Mail-Level Backup & Restore Guide	\checkmark	×
	Refer to the following link for how to use Microsoft Exchange 2016 Mailbox with AhsayOBM client:		
	Ahsay Online Backup Manager v7 Microsoft Exchange 2016 Mail Level Backup & Restore Guide		
NAS	Backup and restore of file on Synology NAS devices.		
	Refer to the following link for how to use the Synology NAS with AhsayOBM client:		
	Ahsay Online Backup Manager v7 Quick Start Guide for Synology NAS	\checkmark	x
	Refer to the following link for a list of Synology hardware compatible with AhsayOBM:		
	FAQ: Ahsay Hardware Compatibility List (HRL) for AhsayOBM on Synology NAS (5058)		
Shadow Protect System Backup	Backup and restore of Shadow Protect System image (requires Shadow Protect).	\checkmark	x
Volume Shadow Copy	Volume Shadow Copy to support open file backups on Windows platform.	~	~
Continuous Data Protection	A backup will be made whenever this is a change (between 1 min to 12 hour intervals) for Windows platform.	~	~
In-File Delta When enabled only the changes since the last backup job is backed up.		√	√
Mobile	Backup and restore of Mobile data (iOS and Android). Refer to the following links for instructions on using the AhsayMOB for Android and iOS platforms.	,	,
	AhsayMOB v7 User Guide – iOS	V	V
	AhsayMOB v7 User Guide – Android		
Office 365 Exchange Online	Backup and restore user's mailboxes on Office 365 Exchange mailboxes.		
Backup	Refer to the following links for how to use Office 365 Exchange Online with AhsayOBM:	V	x
	AhsayOBM v7 User Guide - Office365 Exchange Online Backup & Restore for Windows	-	
	AhsayOBM v7 User Guide - Office365 Exchange Online Backup & Restore for Mac		
OpenDirect /	For OpenDirect and Granular Restore.		
Granular Restore	Refer to the following link for instructions on using OpenDirect / Granular Restore.	V	x
	AhsayACB v7 Quick Start Guide for Windows		
	·	-	

Ahsay Online Backup Manager v7 Quick Start Guide for Windows	
Ahsay Online Backup Manager v7 Microsoft Hyper-V Backup and Restore Guide	
Ahsay Online Backup Manager v7 VMware vCenter/ESXi Backup and Restore Guide	

Contact Tab

You can add your contact information here to receive backup or restore reports. You can also delete your contact information here. The following shows the **Contact** tab under the **User Profile** settings page.

User Profile	General	Backup Client Settings	Contact	User Group	
Backup Set	Contact info	rmation for this user.			
Settings					
Report	Manage	Contact Information 📀			
Statistics	+				
Effective Policy		Name	Email		Encrypt Email
		OBM Test Brenda	username@)email.com	No

• To add your contact information, click + in the middle of the screen. Enter your Name,

Email, Address, Company, Website, Phone1, Phone2, then click the bottom right corner of the screen. A new contact is added.

Name
User Name
Email
username@email.com
Encrypt Email
Address
1/F, Business Plaza, Central, Hong Kong
Company
Company Name
Website
·
Phone 1

To delete a contact information, check the box next to the contact information you want to delete, then click in the middle of the screen. Confirm that you want to delete the contact when prompted. The selected contact is deleted. Click to save your changes.

Mana	nge Contact Infor	mation 🕢	
	Name	Email	Encrypt Email
✓	OBM Test Brenda	username@email.com	No
		10.23.6.89:60443 says: Are you sure that you want to delete selec	tted rows ?

User Group Tab

The following shows the **User Group** tab under the **User Profile** settings page. It shows the user group your user account belongs to. This is set when your account was created and cannot be

modified.

User Profile	General Backup Client Settings Contact User Gro	oup
Backup Set	Below is the list of user group this user was assigned to.	
Settings		
Report	Manage User Group 🕜	
Statistics		
Effective Policy	Name	Owner
	All Users	

Note
Please remember to click I after modification to save the change. Otherwise the modification will be lost after quitting the setting page.

Settings

The **Settings** page allows the user to log the optional events, besides AhsayOBM/ AhsayACB logs, to the Windows event log.

Note

This feature is supported on AhsayOBM/AhsayACB clients installed on Windows platform only.

Windows event log

The following shows the options on the **Settings** page.

User Profile Backup Set	Windows Event Log	
Settings		
Report	Log type	
Statistics	🗹 Error 🗹 Warning 🗹 Info	
Effective Policy	Log option	
	 Profile Backup Restore Service (CDP & Scheduler) 	Software Update Report Utilities Login / Logout

There are two groups of settings under the **Settings** tab, and they are described below.

Setting	Description
Log Туре	There are 3 log types available: Error , Warning and Info . You can select any combinations of the 3 log types, and the messages will be logged in the Windows event log.
Log Option	Select the log option by which the particular action will be captured in the Windows event log. Currently there are 8 different log options that can be selected: Profile , Backup , Restore , Service (CDP & Scheduler), Software Update, Report , Utilities , and Login/Logout .

The events are logged in the Windows event log and can be viewed from the Windows Event Viewer:

😸 Event Viewer					
File Action View Help					
🗧 🔿 🙍 🖬 🚺 🖬					
🛃 Event Viewer (Local)	Ahsay Online Bao	:kup Manager Number o	f events: 20		Actions
Custom Views Given Views Windows Logs	Level	Date and Time	Source Event ID	Task C	Ahsay Online Backup Manager
Applications and Services Logs	(1) Information	8/18/2016 7:43:11 PM		None	Open Saved Log
Ahsay Online Backup Manager	 Information 	8/18/2016 7:41:31 PM	obm 257	None	reate Custom View
👔 CloudBacko Pro	 Information 	8/18/2016 7:41:30 PM	obm 257	None	
🛃 Hardware Events	 Information 	8/18/2016 7:41:30 PM	obm 257	None	Import Custom View
📔 Internet Explorer	1 Information	8/18/2016 7:41:30 PM	obm 257		Clear Log
Key Management Service Microsoft	1 Information	8/18/2016 7:41:22 PM	obm 257		Filter Current Log
Microsoft ThinPrint Diagnostics	Information	8/18/2016 7:41:22 PM	obm 257	-	The rest of the re
Windows PowerShell		8/18/2016 7-40-24 PM		None	E Properties
Subscriptions	Event 257, obm			×	- 🏭 Find
	General Detai	ls			Save All Events As
					Attach a Task To this Log
	[Login Logou	t] "obm.test.brenda" logg	ed off sucessfully.		View
					Q Refresh
					😰 Help
	Log Name:	Ahsay Online Backu		8/18/2016 7:43:11	Event 257, obm
	Source: Event ID:	obm 257	Logged: Task Category:		Event Properties
	Level:	Information	Keywords:	Classic	D Attach Task To This Event
	User:	N/A	Computer:	w08r2x-1-31	Copy
	OpCode:	N/A	computer.	000012X-1-31	
					Save Selected Events
	iviore Informat	tion: Event Log Online H	eip		Q Refresh
					👔 Help

Reports

The **Report** tab allows you to check the **Backup** and **Restore** report of both backup and restore jobs proceeded in agent-based (AhsayOBM/ AhsayACB/ AhsayOBR/ AhsayMOB) and agentless (AhsayCBS User Web Console) type.

Backup Reports

1. A list of backup reports for this AhsayCBS user can be found on the **Backup** tab. Click on the desired report to get more details on the report.

User Profile	Backup Restore			
Backup Set	Backup Report for This User			
Settings				
Report			View * To	oday •
Statistics	Backup Set	Destination	Completion	Status
Effective Policy	mware-backup-set-brenda-1(1471503123793)	G CBS	19-Aug-2016 16:01	OK

2. Click the **Download report** button at the bottom to download the complete report in PDF format.

Backup Rep	ort
Backup Set	backup-set-name-brenda(1471231718522)
Destination	Сво
Job	15-Aug-2016 11:32:30
Time	15-Aug-2016 11:32:30 - 15-Aug-2016 11:38:41
Status	ОК
New Files*	15[456.73M/459.65M(0%)]
New Directories	7
New Links	0
Updated files*	0
Attributes Changed Files*	0
Deleted Files*	0
Deleted Directories	0
Deleted Links	0
Moved Files*	0
* Unit = No of files (Total zip; Download report	oed size / Total unzipped size (compression ratio)]

3. A full version of the backup report appears. You can view the detailed backup set settings on this report.

C Ahsay	CBS
Full Back	up report ^{mmary}
User	brends.laol
Backup Set	backup-set-name-brenda (1471231718522)
Data Size	456.73M
RetentionSize	0
Backup Job	2016-08-15-11-32-30
Destination	CBS (AhsayCBS)
Job Status	OK
Start - End	2016-08-15 11:32:30 - 2016-08-15 11:38:41
IP Address	192.168.6.104
New Files *	15 (456.7M)
New Directories	7
New Links	0
Updated Files *	0 (0)
Attributes Changed Files *	0 (0)
Deleted Files *	0 (0)
Deleted Directories	0
Deleted Links	0
Moved Files *	0 (0)
Moved Files * * No. of files (size) Backup Set Set	
Field	Value
Backup Source	[Documents][C:\Documents and Settings\brends.lao\My Documents]
Backup Schedule	[Computer Name: Brenda-Lao][Daily Schedule: [Name: Daily-Brenda, Time: 13:0, Type: , Duration: -1, Run Retention Policy: true]][Weekly Schedule:][Monthly Schedule:][Custom Schedule:]
Continuous Data Protection	[Enabled: false]
In-File Delta	[Enabled: true, Default Type: I, Block Size: -1, Minimum delta file size = 26214400, Maximum number of delta = 100, Maximum delta ratio = 50, Wee

Restore Reports

1. A list of restore reports for this AhsayCBS user can be found on the **Restore** tab. Click on the desired report to get more details on the report.

User Profile	Backup Restore			
Backup Set	Restore Report for This User			
Settings				
Report			View	* This Week 👻
Statistics	Backup Set	Destination	Job	Status
Effective Policy	VMware ESXi v5.1 (GR-RD-Local Only)(1494410084599)	Docal-1	09-Aug-2017 11:11:01	ОК
Encenverroncy	A RunDirect Hyper-V Testing for CBS User Guide(1502244814863)	Local-1	09-Aug-2017 10:17:07	ОК
	RunDirect VMware Testing for CBS User Guide(1502242661656)	G AhsayCBS	09-Aug-2017 09:47:30	OK

2. Click the **Download report** button at the bottom to download the complete report in PDF format.

Restore Report	
Backup Set	RunDirect Hyper-V Testing for CBS User Guide(1502244814863)
Destination	P Local-1
Job	09-Aug-2017 10:17:07
Time	09-Aug-2017 10:17:07 - 09-Aug-2017 10:17:33
Status	ок
Downloaded Files*	6(217k)
* Unit = No of files (Download size Download report)

- 3. A full version of the restore report appears. You can view the detailed backup set settings on this report.
 - i. Normal Restore

G	Ahsa	ayCBS							
г	11 1	- ·	р						
Fu		Restore	кер	ort					
Res	tore	Job Summ	ary						
User		Backup Set		Restore Job	Restore Destination		Job Status	IP Address	Restored Files *
gr1		RunDirect Hy ing for CBS (15022448144	User Guide	2017-08-09-10-17-07	Local-1		ок	10.120.0.1	6 (217.7k)
			103)	1			1		
* No. o	f files (siz	e)							
Res	tore	Logs							
No.	Type	Timestamp	Log						
1	star t	08/09/2017 10:17:07	Start [Wi	ndows Server 2016 (w16-hv	el-el02), AhsayOBM v7.13	0.2]			
2	info	08/09/2017 10:17:07	Initializing	decrypt action					
3	info	08/09/2017 10:17:07		decrypt action Complet	ed				
4	info	08/09/2017 10:17:07		rtual machine "Damn small					
5	info	08/09/2017 10:17:07	Download	all configuration files [Dan	in small linux-1]				
6	info	08/09/2017 10:17:14		virtual machine ""Damn sr					
7	info	08/09/2017 10:17:18	4F1"	ew directory "C:\Progra					
8	info	08/09/2017 10:17:18	FB4F1	File Permission: C:\Prog					
9	info	08/09/2017 10:17:18	FB4F1.VM						
10	info	08/09/2017 10:17:18	FB4F1.vm						
11	info	08/09/2017 10:17:19	7AE7F944/	File Permission: C:\Progr DBE.VMRS					
12	info	08/09/2017 10:17:19	7AE7F944/	DBE.vmex		lows\Hyper-V\Damn small linux-1\Virtual Machines\24BC3BB9-40A1-4B44-81			
13	info	08/09/2017 10:17:19	_	rtual machine "Damn small					
14	info	08/09/2017 10:17:25	-	pshot of virtual machine					
15	info	08/09/2017 10:17:27	Start virt	al machine "Damn small li	nux-1				
Res	tore	Files							
No.	File N	ime				Size	Last Modified	Downloaded Time	Time taken (min:se)
1	C:\Use	rs\Administrator\temp	p\component	s.xml		10k	08/09/2017 10:15	08/09/2017 10:17	0:0
2		rs\Administrator\temp				4k	08/09/2017 10:15	08/09/2017 10:17	0:0
3	472E-9	668-00558A8FB4F1.VMR	s	er-V\Damn small linux-1\S			08/09/2017 10:14	08/09/2017 10:17	0:0
4				er-V\Damn small linux-1\S	inapshots\2016B202-06B7-	57k	08/09/2017 10:14	08/09/2017 10:17	0:0
	472E-9668-00558A8FB4F1.vmcx C:\ProgramData\Microsoft\Windows\Hyper-V\Damn small linux-1\Virtual Machines\2				C . LN L. Marken	403	07/25/2017 17:04	08/09/2017 10:17	0:0
5		gramData\Microsoft\W \1-4B44-817F-7AE7F944.		er-V\Damn small linux-1\\	/irtual Machines\24BC3B	40K	01/25/2011 11:04	08/09/2011 10:11	0:0

ii. Run Direct Restore without Auto Migration

Ful	п т							
Ful	и т							
Ful	пт							
Ful	пт		_					
		Restore	Rep	ort				
		100 001 0	nop					
п.		T 1 C						
Rest	ore	Job Summ	ary					
User		Backup Set		Restore Job	Restore Destination	Job Status	IP Address	Restored Files *
grl		Vilvare ESX	1 v5.1 (GR-R	2017-08-09-09-30-39	AhuyCBS	OK	10.120.10.12	0 (0)
G		D-Local-CBS)	(14912416					
		83007)						
No.	Type	Timestamp	Log					
1	atar	08/09/2017 09:30-60	Start					
·	t	00,00,000						
2	info	08/09/2017 09:30:40	"10.1.0.6" a	Iready exists.				
3	info	08/09/2017 09:30:54	Preparing f	for Run Direct				
4	info	08/09/2017 09:30:55	Mount data	istore "chs-RunDirect (10	.120.10.12:cbaRunDirect)"			
5	info	08/09/2017 09:30:55	Adding vir	tual machine "Windows	2003 Ent [10.1.0.206]" to the in	nventory		
6	info	08/09/2017 09:30:56			publish" of virtual machin			
7	info	08/09/2017 09:31:04	Please do n	ot Edit, Remove or Reve	rt any existing anapahot befo	re migration is con	opleted.	
	info	08/09/2017 09:31:04	Restore Co	mpleted Successfully				
8								
8								
• D •		Dil.						
* Rest	ore	Files						

Run Direct with Auto Migration iii.

E.,	11 T	Postore	Por	ort					
гu	11 1	Restore	ver						
Res	tore	Job Summ	ary						
User		Backup Set VMware ESX	-6 1 (O.D. D.	Restore Job 2017-08-14-15-36-39	Restore Destination		Job Status OK	IP Address 10.16.10.92	Restored Files * 0 (0)
gr1		D-Local-CBS)		2017-08-14-15-36-39	AhsayCBS		UK	10.16.10.92	0 (0)
		83007)							
No. of	f files (siz	•)							
Kes	tore	Logs							
No. 1	Type	Timestamp 08/14/2017 15:36:40	Log						
·	t	06/14/2017 15:56:40	Start (wi	ndows Server 2012 (Work1)	owizzy, Antayonia vilia	0.21			
2	info	08/14/2017 15:36:40	Initializing	decrypt action					
3	info	08/14/2017 15:36:40	Initializing	decrypt action Complete	ıd				
4	info	08/14/2017 15:36:41	VMware E	Xi 5.1.0 build-1157734910.	1.0.6:443(SSH:22)				
5	info	08/14/2017 15:37:02	Preparing	for Run Direct					
6	info	08/14/2017 15:37:04		astore "cbs-RunDirect (10.1					
7	info	08/14/2017 15:37:04		rtual machine "New Virtual					
8	info	08/14/2017 15:37:11		pshot "snapshot_for_p		ine "New	Virtual Machine"		
9	info	08/14/2017 15:37:20		in virtual machine "New V					
10	info	08/14/2017 15:37:25		ot Edit, Remove or Revert	any existing snapshot be	fore migr	ation is completed.		
11	info	08/14/2017 15:37:28 08/14/2017 15:37:29	Start man Loading in	al migration					
13	info	08/14/2017 15:37:33		pshot "snapshot_for_m	incate " of victual mar	htee "New	Victual Machina"		
14	info	08/14/2017 15:37:41		[datastore3_PD0405] New					
15	info	08/14/2017 15:37:48		[datastore3_PD0405] New					
16	info	08/14/2017 15:38:05		[datastore3_PD0405] New					
17	info	08/14/2017 16:06:49	Migrating	[datastore3_PD0405] New	Virtual Machine/Win2003	vmdk			
18	info	08/14/2017 16:06:54		y virtual machine "New Vir	tual Machine"				
19	info	08/14/2017 16:07:05	Loading in						
20	info	08/14/2017 16:07:10		virtual machine "New Virt					
21	info	08/14/2017 16:07:10		[datastore3_PD0405] New					
22 23	info	08/14/2017 16:07:11 08/14/2017 16:07:17		[datastore3_PD0405] New [datastore3_PD0405] New					
24	info	08/14/2017 16:07:18	-	[datastore3_PD0405] New					
25	info	08/14/2017 16:07:19		[datastore3_PD0405] New			VIDAS		
26	info	08/14/2017 16:07:45		[datastore3_PD0405] New					
27	info	08/14/2017 16:07:50		[datastore3_PD0405] New					
28	info	08/14/2017 16:07:57		[datastore3_PD0405] New					
29	info	08/14/2017 16:07:57		[datastore3_PD0405] New		_	2.vmsn		
30	info	08/14/2017 16:07:58		rtual machine "New Virtual		-y			
31	info	08/14/2017 16:07:59		on virtual machine "New V					
32	info	08/14/2017 16:08:04		snapshot "snapshot_for					
33	info	08/14/2017 16:08:16		snapshot "snapshot_for	_publish" from virtus	I machine	"New Virtual Mach	ine"	
34	info	08/14/2017 16:08:17	Unmount	datastore "cbs-RunDirect"					

Note

OpenDirect restore of file backup sets or granular restore of files from VMware and Hyper-V backup sets performed using Windows File Explorer will not any generate restore reports on AhsayCBS. Restore reports are only available when the restore is performed directly through AhsayOBM /AhsayACB/ AhsayOBR or AhsayCBS User Web Console.

Statistics

You can generate a graph of storage statistics for the user by modifying a few factors such as the backup destination, backup set and the period of the backup.

The statistics shows the storage capacity of different backup sets on different date.

<u>Usage</u>

The following options are configurable for generating statistics in your desirable view.

- Select a destination select the backup destination of your choice
- Select a backup set you can choose a specific backup set or all backup sets
- Period select the period of time during which backups were performed

Usage	Summary
Statist	ics for This User
Select a	destination
AhsayC	XBS () 🔻
	backup set kup sets T
Period	
This W	eek 🔻
Go	



Summary

User Profile	Usage Summary					
Backup Set	Summary for This	User				
Settings	* Unit: Compressed Siz	ze / Uncompressed	Size [Ratio] [Tota	l No. of Files]		
Report	** Unit: Compressed Si			1		
Statistics	(^) Backup Set complet	tely migrated from v	/6			
Effective Policy	Backup Set	Destination	Data Area*	Retention Area*	Total Upload**	Total Restore**
	T1(1501661450981)	G AhsayCBS	0/0[0%][0]	0/0[0%][0]	0[0]	0[0]
	T1(1501661450981)	GoogleDrive-001	0/0[0%][0]	0/0[0%][0]	0[0]	0[0]
	T2(1501827515142)	G AhsayCBS	315.46M/4.37G [93%][4094]	0/0[0%][0]	315.46M [4097]	629.03M [8186]
	王3(1501833159874)	GoogleDrive-001	0/0[0%][0]	0/0[0%][0]	0[18]	0[0]

There are 4 columns showing the following information of each backup set.

Data Area
Data Area*
0/0[0%][0]
0/0[0%][0]
315.46M / 4.37G
[93%][4094]
0/0[0%][0]

Format:

[Compressed Size] / [Uncompressed Size] [Compression Ratio in %] [Number of files]

Example: 315.46M / 4.37G [93%] [4094]

The data interpreted as the backup set has 4094 files in the data area; the files compressed and uncompressed sizes are 315.64M and 4.37G respectively; the compression ratio is 93%.

Retention Area

Retention Area**
0/0[0%][0]
4.12M/4.12M[0%][12]
0/0[0%][0]
0/0[0%][0]
0/0[0%][0]
34.12M/234.07M[86%][239]

Format:

[Compressed Size] / [Uncompressed Size] [Compression Ratio in %] [Total number of files]

Example: 34.12M / 234.07M [86%] [239]

The data interpreted as the backup set has 239 files in the retention area; the files compressed and uncompressed sizes are 34.12M and 234.07M respectively; the compression ratio is 86%.

Total	Upload

Total Upload*
0[0]
1.19G [183]
4M[20]
181.02M[706]
21.06M [78]
789.86M [683]

Format:

[Compressed Size] [Total number of files]

Example: 4M [20]

There are a total of 20 files sized of 4M uploaded for this backup set.

Total Restore

Total Restore*
0[0]
612.2M[92]
0[0]
0[0]
25.12M [36]
4.48G [1044]

Format:

[Compressed Size] [Total number of files]

Example: 612.2M [92]

There are a total of 92 files sized of 612.2M restored from this backup set.

Effective Policy

Note

Effective Policy tab may be hidden depending on the configuration your backup service provider made.

There are 7 tabs containing different groups of policy, and they are described below.

User Settings Tab

You can see the effective policy on user settings for this user on the User Settings tab.

User Profile	User Settings Backup Set Settings	GUI Settings Default Values	^o reempted Values	
Backup Set	Preempted Backup Sets Mobile S	ettings		
Settings	User Settings Related Policies			
Report	-			
Statistics	Detail	Value	User Group	Policy
Effective Policy	Share quota among assigned users > Quota limits calculation method	Compressed Size	All Users	Default settings
	Invalid login attempt limit > Maximum number of invalid login attempts allowed within specified period	3 times within 5 mins	All Users	Default settings
	Invalid login attempt limit > Blocking period for IP address and user that exceed the maximum allowed invalid login attempts	10 Minutes	All Users	Default settings
	Password > Password Age	90 days	All Users	Default settings
				X ?

Backup Set Settings Tab

You can see the effective policy on backup set settings for this user on the Backup Set Settings tab.

User Profile	User Settings Backup Set Settings GU	ll Settings Default Values Pr	eempted Val	ues			
Backup Set	Preempted Backup Sets Mobile Settings						
Settings	Backup Set Settings Related Policies						
Report							
Statistics	Detail	Value	User Group	Policy			
Effective Policy	Destinations Visible to Users > Standard Destination	Local / Mapped Drive / Removable Drive	All Users	Default settings			
	Destinations Visible to Users > Standard Destination	Amazon S3	All Users	Default settings			
	Destinations Visible to Users > Standard Destination	AWS S3 Compatible Cloud Storage	All Users	Default settings			
	Destinations Visible to Users > Standard Destination	Google Cloud Storage	All Users	Default settings			
	Destinations Visible to Users > Standard Destination	Google Drive	All Users	Default settings			
	Destinations Visible to Users > Standard Destination	Destination pool	All Users	Default settings			
	Destinations Visible to Users > Standard Destination	Microsoft Azure	All Users	Default settings			
GUI Settings Tab

You can see the effective policy on AhsayOBM or AhsayACB GUI settings for this user on the GUI Settings tab.

User Profile Backup Set	User Settings Backup Set Settings GUI Preempted Backup Sets Mobile Settings	Settings Default Values Preemp	oted Values	
Settings Report	GUI Settings Related Policies			
Statistics	Detail	Value	User Group	Policy
Effective Policy	Backup Sets > Add and Remove Backup Set	View=Yes	All Users	Default settings
	Backup Sets > General Tab	View=Yes	All Users	Default settings
	Backup Sets > General Settings - Name	View=Yes, Edit=Yes	All Users	Default settings
	Backup Sets > General Settings - IBM Domino	View=Yes, Edit=Yes	All Users	Default settings
	Backup Sets > General Settings - IBM Notes	View=Yes, Edit=Yes	All Users	Default settings
https://10.23.6.89:60443/cbs/ob	os/access/user/EditUser.do#div-tab-878-3		P	Х?

Default Values Tab

You can see the effective policy on default values for this user on the Default Values tab.

User Profile	User Settings	s Backup Set Settings GUI Settings Default Values Preempted Values Preempte	d Backup Se
Backup Set	Mobile Settir	ngs	
Settings	Default Val	ues Related Policies	
Report			
Statistics	Detail	Value	User Group
Effective Policy	General > Name	Applied Module=FILE, Name=default-backup-set-name	All Users
	General > Name	Applied Module=Cloud File, Name=default-backup-set-name	All Users
	General > Name	Applied Module=Lotus Domino, Name=default-backup-set-name	All Users
	General > Name	Applied Module=Lotus Notes, Name=default-backup-set-name	All Users
	General >	Applied Module=Microsoft Exchange Server, Name=default-backup-set-name	All Users
			X ?
10.23.6.89:60443/cl	bs/obs/access/us	er/EditUser.do	+

Preempted Values Tab

You can see the effective policy on preempted values for this user on the Preempted Values tab.



Preempted Backup Sets Tab

You can see the effective policy on preempted backup sets for this user on the Preempted Backup Sets tab.

User Profile	User Settings Backup Set Settings GUI Settings Default Values Preempted Values		
Backup Set	Preempted Backup Sets Mobile Settings		
Settings	Preempted Backup Sets Related Policies		
Report	No policy defined		
Statistics	No policy defined		
Effective Policy			
		х	?
https://10.23.6.89:60443/cbs/ob	os/access/user/EditUser.do#div-tab-878-6		•

Mobile Settings Tab

You can see the effective policy on mobile settings for this user on the Mobile Settings tab.

User Profile	User Settings Backup Set Settings GUI Settings Default Values Preempted Values		
Backup Set	Preempted Backup Sets Mobile Settings		
Settings	Mobile Settings Related Policies		
Report	No policy defined		
Statistics			
Effective Policy			
		X	?
https://10.23.6.89:60443/cbs/ob	os-access/user/editUserTab1.jsp?jquery		

3 Monitoring Live Activities

Managing Live Activities

- 1. Login to AhsayCBS user web console according to the instruction provided in section Logging on to AhsayCBS User Web Console.
- 2. To manage your backup and restore live activities, simply click the Live Activities icon from your AhsayCBS environment.



You can perform the following operations on your own user account:

- View the status of the backup process live or finished within 1 hour
- View the status of the restore process live or finished within 1 hour

Note

For both backup and restore activities, there is an update interval of around 5 seconds.

Backup Status

The **Backup Status** tab allows you to monitor the live activities of backup jobs running in both agent-based (AhsayOBM/ AhsayACB/ AhsayMOB) and agentless (AhsayCBS User Web Console) type.

Available Backup Jobs Can Be Monitored by Live Activities				
Backup Type	AhsayOBM	AhsayACB	AhsayMOB	
File Backup	√	~	✓	
Cloud File Backup	√	~	NA	
IBM Lotus Domino Backup	√	NA	NA	
IBM Lotus Notes Backup	√	~	NA	

MS Exchange Server Backup	✓	NA	NA
MS Exchange Mail Level Backup	✓	NA	NA
MS SQL Server Backup	✓	NA	NA
MS Windows System Backup	√	√	NA
MS Windows System State Backup	✓	NA	NA
MS Hyper-V Backup	✓	NA	NA
MySQL Backup	√	NA	NA
Office 365 Exchange Online Backup	✓	√	NA
Oracle Database Server	√	NA	NA
ShadowProtect System Backup	✓	NA	NA
VMware Backup	✓	NA	NA

The following shows the backup status of a live backup activity.

G AhsayCBS								
Backup Status Re	store Sta	itus						
Backup jobs that are cu	rrently ru	nning or finished within	1 hour.					
Backup Status								
Login Name (Alias)	Owner	Backup Set	Destination	Progress	Estimated Time Left	Current File	Transfer Rate	9
🧿 obm.test.brenda ()		backup-set-name-2	[Pre-v7]	100%	0 sec		Obit/s	
_	-	_	_	_	_	_		
							X	?

Restore Status

The **Restore Status** tab allows you to monitor the live activities of restore jobs running in both agent-based (AhsayOBM/ AhsayACB/ AhsayOBR/ AhsayMOB) and agentless (AhsayCBS User Web Console) type.

Available Restore Jobs Can Be Monitored by Live Activities					
	Restore Type		AhsayACB	AhsayOBR	AhsayMOB
File	Normal Restore	√	√	√	1
	OpenDirect Restore	X	x	x	NA
Cloud File	e Backup	√	√	√	NA
IBM Lotu	s Domino Backup	√	NA	√	NA
IBM Lotu	s Notes Backup	√	√	√	NA
MS Excha	ange Server Backup	√	NA	√	NA
MS Excha	ange Mail Level Backup	√	NA	√	NA
MS SQL S	Server Backup	√	NA	√	NA
MS Winde	ows System Backup	√	√	√	NA
MS Windo Backup	ows System State	1	NA	1	NA
MS Hyper-V	Normal Restore	√	NA	√	NA
	Run Direct Restore	√	NA	√	NA
	Granular Restore with AhsayOBM File Explorer	1	NA	V	NA
	Granular Restore with Windows File Explorer	×	NA	×	NA
MS SQL S	Server Backup	√	NA	√	NA

MySQL Backup		\checkmark	NA	\checkmark	NA
Office 365 Exchange Online Backup		✓	✓	✓	NA
Oracle Da	itabase Server	√	NA	√	NA
ShadowP	ShadowProtect System Backup		NA	√	NA
VMware	Normal Restore	√	NA	√	NA
	Run Direct Restore	√	NA	\checkmark	NA
	Granular Restore with AhsayOBM File Explorer	√	NA	V	NA
	Granular Restore with Windows File Explorer	×	NA	×	NA

The following shows the restore status of a live restore activity.

AhsayCBS							
ickup Status Res	store Sta	itus	_			_	_
		running or finished with	in 1 hour				
restore jobs that are	currentiy	running or infished with	iiri i riour.				
estore Status							
estore status							
Login Name (Alias)	Owner	Backup Set	Destination	Progress	Estimated Time Left	Current File	Transfer Rate
obm.test.brenda ()		backup-set-name-2	CBS	100%	0 sec		Obit/s
			9 000		0.560		ODIDS
			000		U SEC		000075
			000	100,0	U SEC		UDIAS
				100.0	0.560		UDIUS
				100.0	0.560		ODIUS
			6.00	100.0	0.560		UDIUS
			6.00	100.0	0.560		UDIUS
				100.0	0.560		
				100.0	0.560		
				100.0	0.560		

Note

OpenDirect restore of file backup sets or granular restore from VMware and Hyper-V backup sets performed using Windows File Explorer will not show up on the [Restore Status] tab in Live Activities. This only applies to the restore performed directly through AhsayOBM/AhsayACB/AhsayOBR/ AhsayMOB or AhsayCBS User Web Console.

4 Managing Backup Set

Create Backup Set (Generic Steps)

You can use your AhsayCBS user account to create backup sets. In some cases, you may need to create backup sets first before you install a backup client on the client machine.

To add a new backup set, do the following:

- 1. Login to the AhsayCBS user web console according to the instruction provided in section Logging on to AhsayCBS User Web Console.
- 2. Click User icon from AhsayCBS environment.



3. Click 🛨 on the Manage Backup Set page.

User Profile	Manage Backup Set 📀	
Backup Set		
Settings	🕂 🗑 🗠	
Report		Name
Statistics		
Effective Policy		

- 4. Enter the **Name** of the new backup set and select the backup set type from the **Type** dropdown box. The choices for backup set types are:
 - File Backup
 - IBM Lotus Notes Backup
 - MS Exchange Mail Level Backup
 - MS Hyper-V Backup
 - MySQL Backup
 - Storage Craft ShadowProtect Backup
 - VMware Backup
 - Office 365 Exchange Online Backup

- IBM Lotus Domino Backup
- MS Exchange Server Backup
- MS SQL Server Backup
- MS Windows System Backup
- Oracle Database Server Backup
- MS Windows System State Backup
- Cloud File Backup

In our example, the new backup set is called default-backup-set-name-2. Click at the bottom right corner of the screen to continue.

A	dd New Backup Set
	General
1	Name
	default-backup-set-name-2
	Dwner Type
1	File Backup
	File Backup IBM Lotus Domino Backup IBM Lotus Notes Backup MS Exchange Server Backup MS Exchange Mail Level Backup MS SQL Server Backup MS Hyper-V Backup MS Windows System Backup MySQL Backup Oracle Database Server Backup StorageCraft ShadowProtect Backup MS Windows System State Backup VMware Backup Cloud File Backup Office 365 Exchange Online Backup

5. Specify the backup source for the new backup set. The content of the Backup Source page differs depending on the backup set type you have chosen. Below is an example of creating a file backup set.

d New Backup \$	Set					
ckup Source						
Common Files and Folde	rs					
Desktop						
🖌 Documents						
Favourites						
Outlook						
Outlook Express						
Windows Mail						
Windows Live Mail						
Apply filters to the backup) source	Name			[
		Name				

6. Add a Backup Schedule for this backup set by sliding the **Run scheduled backup for this backup set** option to the right and clicking \oplus in the middle of the screen.

schedul	ed backup for this backup set	
lanage s	chedule	
+		
	Name	Туре
	Backup Schedule	Daily
	ed backup on computers named	

Enter the information of the new backup schedule you want to add. Click at the bottom right corner of the screen to continue.

The new backup schedule, Backup-Schedule-1 in our example, can be seen under the Manage schedule list.

Click at the bottom right corner of the screen to continue.

scheuu	ed backup for this backup set	
Manage s	chedule	
+		
	Name	Туре
	Backup Schedule	Daily
	Backup-Schedule-1	Daily

7. Add a new backup destination for this backup set.

dd New	Backup Se	et		
Destination				
Backup Me	7			
Predefined	d Destination			
	Name	Destination Storage	Info	Quota

- From the Backup Mode dropdown box, select either Sequential or Concurrent. In our example, we select Sequential.
- Add a Predefined Destination set by your backup service provider by clicking in the middle of the screen.

Note
There should already at least one Predefined Destination had been configured by administrator before you can choose it as the backup destination. For more details about Predefined destination, refer to <u>Ahsay Cloud Backup Suite v7 Administrator's Guide</u>
Check the box next to the predefined destination you want, then click $oldsymbol{1}$ in the

Check the box next to the predefined destination you want, then click **I** in the bottom right corner of the screen to continue.

1	Add Pre	edefined D	estination		
	_	1			
		Name	Destination Storage	Info	Quota

 The new predefined destination, CBS-1 in our example, can be seen under the Predefined Destination list.

Destination Backup Mode Sequential Predefined Destination • • •	Backup Mode Sequential	Backup Mo Sequential • Predefined () () () () () () () () () () () () ()	l Destinatio	n				
Sequential • Predefined Destination • • • • • • Name Destination Storage Info Quota	Sequential Predefined Destination	Predefined	l Destinatio	n				
Predefined Destination	Predefined Destination	Predefined	l Destinatio	n				
Immediate Destination Storage Info Quota	Imfo Quota			n				
The matrix of the second	Imfo Quota			n				
Name Destination Storage Info Quota	Name Destination Storage Info Quota							
	CBS-1 - Unlimited		Name	Destination Storage	Info	Quota		
CBS-1 C=3 Unlimited			CBS-1			Unlimited		
						_		
						÷	→ X	?

Note

If you would like to choose other standard destination, you will have to configure in the client backup agent (AhsayOBM/AhsayACB) after you finish creating the backup in AhsayCBS. For instructions on configuring the backup destination on client agent, refer to <u>Appendix A</u> <u>Setting Backup Destination on AhsayOBM for Backup Created on User Web Console</u>.

Click at the bottom right corner of the screen to continue.

8. Enter the Windows User Authentication information. This is needed for backup set with backup schedule and network shared drive selected as backup source. Enter the domain name and user name for AhsayOBM to access the network location.

dd Ne	ew Backup Set
Windows	User Authentication
Domain Nar	e (e.g. mycompany.com) / Host Name
domain	
User name	
username	
Password	

Click at the bottom right corner of the screen to continue.

9. A new backup set called **default-backup-set-name-2** is created and can be seen in the backup set list. Click at the bottom right corner of the screen to save your changes.

Manage Backup Set Settings Report Statistics Effective Policy Name <li< th=""><th>User Profile</th><th>Managar Davis Cat Q</th><th></th><th></th><th></th><th></th><th></th></li<>	User Profile	Managar Davis Cat Q					
Name Type Version Execute Job Image: Statistics Image: File-backup-set-name-brenda Image: Pile-backup-set-name-1 Image: Pile-backup-set-name-2 Image: Pile-backup-set-	Backup Set	Manage Backup Set 🐨					
interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interaction interactin interactin i	Settings	+					
Image: Strain	?eport	Name	Туре	Version	Execute Job		
Improvide Policy Improvide Policy Improvide Policy Improvide Policy Improvide Policy MySQL-backup-set-name-1 Improvide Policy Improvide Policy Improvide Policy MsHyperV-backup-set-name-2 Improvide Policy Microsoft Hyper-V Server 2008 Improvide Policy Improvide Policy GoogleDrive-backup-set-name-3 Improvide Policy Improvide Policy Run Improvide Policy Office365-backup-set-name-4 Improvide Policy Improvide Policy Run Improvide Policy Office365-backup-set-name-4 Improvide Policy Improvide Policy Run Improvide Policy Office365-backup-set-name-4 Improvide Policy Improvide Policy Run Improvide Policy Office365-backup-set-name-1 Improvide Policy VMware ESXI 4/5/5/5/6 Improvide Policy Run Improvide Policy Office365-backup-set-6 Improvide Policy Improvide Policy Run Improvide Policy Improvide Policy Improvide Policy Improvide Policy Improvide Policy Improvide Policy Office365-backup-set-6 Improvide Policy Improvide Policy Improvide Policy Improvide Policy Improvide Policy <td>tatistics</td> <td>File-backup-set-name-brenda</td> <td></td> <td></td> <td></td> <td></td> <td></td>	tatistics	File-backup-set-name-brenda					
MySQL-backup-set-name-1 Image: Set-name-2	ffective Policy	vmware-backup-set-name-1	þ	VMware ESXi 4/5/5.5/6			
GoogleDrive-backup-set-name-3 Backup Run Office365-backup-set-name-4 3 Backup Run OneDriveForBusiness-backup-set-name-5 Backup Run default-backup-set-name-1 Backup Run Office365-backup-set-6 Backup Run JHBMIBH25.0 (Xiaomi 2013023)	,	MySQL-backup-set-name-1	E.				
Office365-backup-set-name-4 Image: Set of the set of		MSHyperV-backup-set-name-2	Ð	Microsoft Hyper-V Server 2008			
OneDriveForBusiness-backup-set-name-5		GoogleDrive-backup-set-name-3			Backup 🔻	Run	
default-backup-set-name-1 Image: Construction of the set of the		Office365-backup-set-name-4	E		Backup 🔻	Run	
Office365-backup-set-6 E Backup Run JHBMIBH25.0 (Xiaomi 2013023) Image: Height and the set of t		OneDriveForBusiness-backup-set-name-5			Backup 🔻	Run	
□ JHBMIBH25.0 (¢íaomi 2013023)		default-backup-set-name-1	ø	VMware ESXi 4/5/5.5/6			
		Office365-backup-set-6	E		Backup 🔻	Run	
default-backup-set-name-2 D		JHBMIBH25.0 (Xiaomi 2013023)	٢				
		default-backup-set-name-2					
					P	X	

Important

If you do not click after setting, your new backup set will not be saved and will be lost after you quit the setting page.

Manage Backup Set

Click the backup set name you want to manage from the **Backup Set** tab. It is sub divided into the following tabs:

General

- Source
- Continuous Backup
- Retention Policy
- Bandwidth Control
- Destination

• IP Allowed for

Restore

- Command Line Tool
- Backup Schedule
- In-File Delta
- Reminder
- Others

General	General			
Source				
Backup Schedule	ID 1501661450981			
Continuous Backup				
Destination	Name T1			
In-File Delta				
Retention Policy	Owner			
Command Line Tool	work12-w12x			
Reminder	Туре			
Bandwidth Control	File Backup			
IP Allowed for Restore				
Others	Windows User Authentication			
	Domain Name (e.g. mycompany.com) / Host Name			
	ahsayhqt.local			
	User name			
	jalin.li			
	Password			
		/	V	2
		\checkmark		

Run a Backup Job

Run an Agent-based Backup using AhsayOBM / AhsayACB

Except for Cloud File Backup and Office 365 Exchange Online Backup which you can run an agentless backup in AhsayCBS, all other backup modules require you to perform backup and restore using your client backup agent (AhsayOBM or AhsayACB). For details on creating backup job using the AhsayOBM or AhsayACB, refer to the backup module's User Guide which can be downloaded on the <u>User's Guide download page</u>.

Run an Agentless Backup using AhsayCBS User Web Console (for Cloud File and Office 365 Exchange Online only)

There are two types of backup set, **Cloud File Backup** and **Office 365 Exchange Online Backup**, which can run agentless backup using AhsayCBS user web console. These 2 types of backup set can be created either on the AhsayCBS server, or the AhsayOBM or AhsayACB client and they can be both client-driven and server-driven.

When you create a new backup set with the **Type** being **Cloud File Backup**, you have a choice of whether to run the backup on the **Server** or on the **Client**. Please make sure that you choose **Server** if you want to run the backup from the AhsayCBS server directly.

General	General
Source	
Backup Schedule	ID 1472020202329
Continuous Backup	
Destination	Name
In-File Delta	cloud file-backup-set-brenda-1
Retention Policy	Owner
Bandwidth Control	-
Others	Туре
	Cloud File Backup
	Cloud File Backup
	Run on
	Server Client
	Backup From
	Google Drive V
	Refresh
	✓ X ?

Backup Destination for Run-on-Server Backup Set

For **Office 365 Exchange Online** and **Cloud File** backup sets created in **Run-on-Server** backup type, the backup destination is restricted to AhsayCBS by default and cannot be altered. If you wish to back up to other destinations, backup sets should be created in **Run-on-Client** backup type instead.

- 1. Login to AhsayCBS user web console according to the instruction provided in section Logging on to AhsayCBS User Web Console.
- 2. Click on the **User** icon.



3. Under the **Backup Set** > **Manage Backup Set** menu, you should see the backup set you have created. If this is the first time you start the user account, you may need to generate a backup set first. Refer to <u>Create Backup Set</u> for the details about the process of how to create a backup set.

User Profile	Manage Backup Set 📀		
Backup Set			
Settings	🕂 🗑 🕻	\simeq	
Report		Name	
Statistics		Backup Set Name	
Effective Policy			

4. Click the drop-down menu on the backup set that you would like to start a backup for. Select **Backup** and then click **Run**.

Execute Job					
	Backup	•	Run		
	Backup				
	Restore Data Integrity Check Space Freeing Up Delete Backup Data				

5. Modify the In-file Delta type and Rentention Policy settings if necessary.

Backup
In-File Delta type
O Full
Differential
Incremental
Retention Policy
Run Retention Policy after backup

- 6. Click the icon at the bottom right corner to start the backup.
- 7. You will see the status showing **Backup is Running** when the backup is in progress.

Execute Job
Backup is Running Stop

Restore a Backup (Non Run Direct Restore)

As opposed to <u>Run Direct Restore</u> where you can instantly restore a VM by running it directly from the backup files in the backup destination. Non Run Direct restore is the traditional type of restore where you can restore the backed up data to the original location or an alternate location based on your choice.

Restore using AhsayOBM / AhsayACB (Agent-based restore)

Except for Cloud File Backup and Office 365 Exchange Online Backup which you can run an agentless restore in AhsayCBS (refer to the steps below), all other backup modules require you to perform restore using your client backup agent (AhsayOBM or AhsayACB).

Restore using AhsayCBS User Web Console (Agentless restore)

For Cloud File and Office 365 Exchange Online Backup only

There are 2 types of backup sets that can be restored through the AhsayCBS User Web Console, **Cloud File Backup** and **Office 365 Exchange Online Backup**, provided that the backup set was created to **Run on Server**.

> For Office 365 Exchange Online Restore

- 1. Login to AhsayCBS user web console according to the instruction provided in section Logging on to AhsayCBS User Web Console.
- 2. Click on the **User** icon



 You should see the backup set you would like to restore under Backup Set > Manage Backup Set. Click on the drop-down menu on the backup set you would like to restore, then select Restore and click Run.

Execute Job					
	Backup 🔻	1	Run		
	Backup	1			
	Restore				
	Data Integrity Check Space Freeing Up Delete Backup Data				

4. Select the mail object that you would like to restore. You can also choose to restore backed up mail objects from a specific backup job of your choice using the **Select What to Restore** drop-down menu.

Restore File Explorer			
Select What To Restore Choose from files as of job ▼ 2016-09-09 ▼ Latest ▼			
- 🚺 AhsayCBS - 🔜 🔹 ahsay.qa@cloudbacko.biz		1	1
Calendar Hong Kong Public Holidays		File	2015-08-13 01:03:47
+ Vancouver Canucks Full Schedule	× •		2015-08-13 01:03:47
+ 🖌 📑 Inbox			2015-08-13 01:03:47
+ 🗸 🔁 Outbox			2015-08-13 01:03:47
	\checkmark		2015-08-13 01:03:47
			2015-08-13 01:03:47

Click to proceed when you are done with the selection.

- 5. Select the destination you would like the mail objects to be restored.
 - Original location restore mail objects to the original location where you backed them up.

Restore File Explorer
Restore File To
 Original location Alternate location ahsay.qa@cloudbacko.biz
Overwrite file

 Alternate location - restore mail object to other users' accounts under the same Office 365 account.

Restore Fil	e Explorer	
Restore File To		
Original location		
Alternate location	ahsay.qa@ahsay.com	•
	ahsay.qa@ahsay.com	
Overwrite file	board.room.1@iahsay.com carven.tsang.02@ahsay.com carven.tsang@ahsay.com conference.room.1@ahsay.com	

Click to start the restoration.

6. You will see the status showing **Restore is Running** when the restore is in progress.

For Cloud File Restore

1. Click on the **User** icon.

R User

2. Select Backup **Set** from the left panel, then select **Restore** under **Execute Job** drop down menu, then click **Run**.

User Profile	Manage Backup Set 🕢						
Backup Set	manage backup bel 🐨						
Settings							
Report	Name	Туре	Version	Execute Job			
Statistics	Server Run Cloud File Backup			Restore 🗸 Run			
Effective Policy	Client Run Cloud File Backup						

3. Select to restore from a specific backup job, or the latest job available from the **Select What To Restore** drop down menu. Click **Next** to proceed.

ct What To Restore oose from files as of job 👻 2016-	09-17 🗸 Latest	~		
– 🧿 AhsayCBS				
- Backup Source		File	Size	Last Modified
	~	File1.rtf	637.1k	2016-08-23 16:14:42
		🗋 File10.rtf	637.1k	2016-08-23 16:15:10
		File2.rtf	637.1k	2016-08-23 16:14:45
		🗋 File3.rtf	637.1k	2016-08-23 16:14:48
		🗋 File4.rtf	637.1k	2016-08-23 16:14:51
		🗋 File5.rtf	637.1k	2016-08-23 16:14:55
		🗋 File6.rtf	637.1k	2016-08-23 16:14:57
		🗋 File7.rtf	637.1k	2016-08-23 16:15:00
		🗋 File8.rtf	637.1k	2016-08-23 16:15:04
		File9.rtf	637.1k	2016-08-23 16:15:07

4. Select **Original location** to restore the data to the original directory path on the cloud storage, or **Alternate location** to restore to the data to an alternate path on the cloud storage.

Restore File Explorer					
Restore File To					
Original location Alternate location					
Overwrite file					

Expand the directory path to browse to the alternate location on the cloud storage.

Res	tore File Explorer
Rest	ore File To
	ginal location
+,	bgle Drive Ahsay Backup Source
±۵	CloudBacko Destination Misc
+ p + p	My Documents Ronnie Femporary Store

Important

Data can only be restored to the original cloud storage that the data was backed up from (e.g. same cloud storage provider and same account).



5. You will see the status showing **Restore is Running** when the restore is in progress.

5 Run Direct Restore

Introduction

What is Run Direct?

Run Direct is a feature introduced since AhsayOBM version 7.5.0.0 and supported by AhsayCBS since version 7.9.0.0, which helps reduce disruption and downtime of your production VMs.

Unlike normal VM restore procedure where a VM is extracted from backup files and copied to the production storage, which can take hours to complete. Restore with Run Direct can instantly power up a VM by running it directly from the backup files in the backup destination so that the VM can be put into production.

How does Run Direct work?

When a Run Direct restore is performed, the backup destination is mounted as a NFS datastore from the VMware host, where the VM is run directly from the backup files.

The backup destination can either be the AhsayCBS server or a local drive that can connect with AhsayOBM. Initiating a Run Direct from the AhsayCBS (also known as agentless restore) will trigger a connection directly with the VMware host (ESXi server and direction shown in orange indicator below), while initiating the same action on the AhsayOBM requires the connection to route through the AhsayOBM (shown in green indication below).



The restored virtual machine, at this stage (e.g. before the restore is finalized) is in a read-only state to preserve its integrity. All changes made to the virtual disks (e.g. operation within the guest virtual machine) are stored separately in transaction logs stored on the NFS datastore or the original datastore, depending on the setting selected. These changes are discarded when Run Direct is stopped, where the restored VM will be removed and all changes will be discarded, or the changes will be consolidated with the original virtual machine data when the restore is finalized.

Finalizing a VM Recovery (Migrating VM to permanent location)

To finalize recovery of a VM, you will still need to migrate it to a permanent location on the VMware host. The following steps are taken when you finalize a Run Direct restore:



Note

For vCenter VM backup set, provided that the vMotion feature of the vCenter set is working properly, the VM will not be suspended during the data consolidation.

Non Run Direct Restore

Run Direct restore gives you the convenience of quickly restoring the VM by running it directly from the backup files in the backup destination, however, if you wish to restore the VM permanently to a location of your choice first before accessing the backup files, you should perform a Non Run Direct restore instead. Refer to <u>Restoring a Backup (Non Run Direct Restore)</u> for instructions.

Run Direct Requirements & Best Practices

To utilize the Run Direct feature, ensure that the following requirements are met:

• Backup Destination Requirement

When a Run Direct restore is performed, the backup destination containing the guest VM files is mounted on the VMware host as NFS datastore.

Ensure that the following requirements are met by the backup destination of the VMware VM backup set:

- Destination Type of the backup destination must be set to a Single storage destination.
- Destination must be accessible to the VMWare host.
- Destination must have sufficient disk space available for the Run Direct restore. There should be 1.5 x total provisioned size of all VMs selected for backup.
- For Run Direct restore of 1 VM with provisioned size of 100GB, there should be 150GB (e.g. 1.5 x 100GB) of free space available in the Destination.

No compression and Encryption

Data backed up to a Run Direct enabled destination is not compressed or encrypted to optimize restore performance as Run Direct will make the VM restored by running the data directly form the backup files in the backup destination.

Restore to Alternate Location

- When performing a Run Direct restore to Alternate Location, only one VM can be selected per restore session.
- Consider to create separate VMware VM backup set for each VM that you intend perform Run Direct restore (e.g. VMs that you may restore to alternate location).

Run Direct Restore Options

Run Direct restore gives you the convenience and flexibility of quickly restoring the VM by running it directly from the backup files in the backup destination, however, you may still wish to migrate the VM permanently afterward. There are 3 Run Direct Restore options you can choose from as explained below.

• Option 1: Perform Run Direct Only

This option allows you to power up the VM instantly by running it directly from the backup files but it won't be migrated to any permanent location on VMware host. Leave the **Auto migrate after Run Direct is running** checkbox unchecked in step 6 under <u>Performing a</u> <u>Run Direct Restore on VM</u> below if you wish to go for this option.

• Option 2: Perform Run Direct + Auto Migration

This option allows you to power up the VM instantly by running it directly from the backup files. While you can now access the Run Direct restored VM, it will also be migrated automatically to a permanent location on the original VMware host, another datastore of the original VMware host or another VMware host. Make sure the **Auto migrate after Run Direct is running** checkbox is checked in step 6 under <u>Performing a Run Direct Restore on VM</u> below if you wish to go for this option.

Option 3: Perform Run Direct + Manual Migration

This option allows you to power up the VM instantly by running it directly from the backup files. While you can now access the Run Direct restored VM, you will have to manually migrate the VM to a permanent location on the original VMware host, another datastore of the original VMware host or another VMware host. Leave the **Auto migrate after Run Direct is running** checkbox unchecked in step 6 under <u>Performing a Run Direct Restore on</u> <u>VM</u> below if you wish to go for this option. When the Run Direct restore is completed, you can initiate a Manual Migration any time. Refer to step 8 below for relevant instructions.

Note

If perform Run Direct only without migration, any changes made to the VM during the Run Direct power up process will be lost when the VM is powered down.

If perform Run Direct with auto or manual migration, any changes made to the VM during the Run Direct power up process will be consolidated with the original virtual machine data once the migration has been completed successfully.

Performing a Run Direct Restore on VM

1. Login to AhsayCBS user web console according to the instruction provided in section Logging on to AhsayCBS User Web Console.



2. Click the VM Run Direct icon from your AhsayCBS environment.



3. Click 🛨 from the **Run Direct** page to start a new Run Direct session.



Select the Backup Set from the dropdown box of VMware backup set you have created.
 In our example, the backup set is called vCenter-6-NIX-CBS. Click to continue.

Start Run Direct						
Backup Set						
vCenter-6-NIX-CBS ▼						

5. Select the backup job to restore from the **Restore file of job** dropdown box. In our example, there are two virtual machines. Check the box next to the one on which we will perform a restore, **EW-freedos_VHW11(OBMRestore)**.

Start Run Direct							
Restore file of job 2016-08-23-17-38-44 🔻							
vcenter03-v6.vSphere.local							
Datacenter_01							
 Hosts and Clusters 							
 vesxi6-01.vsphere.local 							
EW-freedos_vHW11(OBMRestore)							
EW-Lubuntu12x-(OBMRestore)							

- 6. Select the location to restore your virtual machine. They are found under **Restore** virtual machine to on the **Start Run Direct** page.
 - Select **Original Location** to restore the VM to its original EXSi host and datastore.



 Select Alternate Location to restore the VM to a different VMware host and a different datastore. Alternatively, you can also restore to the same VMware host but to a different datastore.

	Note you will see an additional option Overwrite existing files				
If you select Alternate Location, you	will see an additional option Overwrite existing files				
Start Run Direct					
Restore virtual machines to Original Location Alternate Location					

- If you selected **Alternate Location**, you need to enter the VMware host and access information of where you would like the VM to be restored to.
- For restoration to another VMware ESXi host, select VMware vCenter 4 / 5 / 5.5 / 6 as Version, then enter the Username, Password, Host, and Port of the new host.

/Mware Host	
ersion	
VMware vCenter 4/5/5.5/6	3 •
Username	
Username Administrator	
Administrator Password	

• Select the Name, Inventory Location, Host/Cluster, Resource Pool, and Storage for the alternate location.

tart Run Direct	
Name	
New Virtual Machine	
Inventory Location	
Datacenter_01	Browse
Host / Cluster vesxi6-01.vsphere.local	Browse
	Browse
vesxi6-01.vsphere.local	Browse Browse
vesxi6-01.vsphere.local Resource Pool	

7. Configure the following options according to your restore requirements.

Start Run Direct	
Restore virtual machines to Original Location Alternate Location 	
 Auto migrate after Run Direct is running Auto power on after Run Direct is running Use existing storage as VM working directory to improve performance Overwrite existing files 	

Auto migrate after Run Direct is running

Select this option if you want to auto migrate the virtual machine to a permanent location on the original VMware host, another VMware host, or same VMware host but another datastore, depending on whether you have chosen **Original** Location or Alternate Location to restore your VM.

Auto power on after Run Direct is running

Select this option to power up the virtual machine automatically, after Run Direct is running for the VM.

 Use exiting storage as VM working directory to improve performance Select this option to enhance performance of the restored VM.

• Overwrite existing files (Alternate Location only)

Select this option to overwrite existing files when restoring to a different VMware host or a different datastore.

Click to proceed when you are done with the settings.

 The Run Direct page appears, showing the status message of the Run Direct restore iob.

í							
	Run Di	rect					
	+						
	Running	Backup Set	Host	Name	Progress	Start time	Message
	No No	vCenter-6-NIX-CBS	10.82.8.25	Datacenter_01/New Virtual Machine		2016-09-06 16:38:09	Mount datastore "cbs-RunDirect"

If your Run Direct is successful, you get a message similar to the following, with Status showing OK and Progress showing 100%.

F	Run Di	rect								
•										
	Running	Backup Set	Host	Name	Progress		Start time	Message	Status	Migrate
	Yes	vCenter-6-NIX-CBS	10.82.8.25	Datacenter_01/New Virtual Machine		100%	2016-09-06 16:38:09		0K	Migrate

Restore log messages on AhsayCBS

Click on the item on the Run Direct page.

Timestamp	Туре	Message
2016-09-06 04:38:13	info	Preparing for Run Direct
2016-09-06 04:38:32	info	Mount datastore "cbs-RunDirect"
2016-09-06 04:38:33	info	Adding virtual machine "New Virtual Machine" to the inventory
2016-09-06 04:38:41	info	Taking snapshot "snapshot_for_publish" of virtual machine "New Virtual Machine"
2016-09-06 04:38:49	info	Please do not Edit, Remove or Revert any existing snapshot before migration is completed.
2016-09-06 04:38:49	info	Restore Completed Successfully

Restore log messages on the VMware vSphere Client

Open your VMware vSphere Client and you will see the following messages from the Recent Tasks section.

lame	Targ	Target		tus	Details	Initiated by	Requested Start Ti ▽	Start Time
Power On virtual machine	Ð	freedos v11	0	Completed		root	9/26/2016 7:16:46 PM	9/26/2016 7:16:46 .
Create virtual machine snapsh	Ð	freedos v11	0	Completed		root	9/26/2016 7:16:38 PM	9/26/2016 7:16:38 .
👌 Register virtual machine		10.22.8.29	0	Completed		root	9/26/2016 7:16:37 PM	9/26/2016 7:16:37 .
🖄 Create NAS datastore		10.22.8.29	0	Completed		root	9/26/2016 7:16:36 PM	9/26/2016 7:16:36
Find entity by inventory path			0	Completed		root	9/26/2016 7:16:35 PM	9/26/2016 7:16:35
Find entity by inventory path			0	Completed		root	9/26/2016 7:16:35 PM	9/26/2016 7:16:35
Find entity by inventory path			0	Completed		root	9/26/2016 7:16:34 PM	9/26/2016 7:16:34
Find entity by inventory path			0	Completed		root	9/26/2016 7:16:34 PM	9/26/2016 7:16:34
Find entity by inventory path			0	Completed		root	9/26/2016 7:16:30 PM	9/26/2016 7:16:30
Find entity by inventory path			0	Completed		root	9/26/2016 7:16:30 PM	9/26/2016 7:16:30
Find entity by inventory path			۲	Completed		root	9/26/2016 7:16:30 PM	9/26/2016 7:16:30
Find entity by inventory path			0	Completed		root	9/26/2016 7:16:30 PM	9/26/2016 7:16:30
Find entity by inventory path			0	Completed		root	9/26/2016 7:16:30 PM	9/26/2016 7:16:30
Find entity by inventory path			۲	Completed		root	9/26/2016 7:16:29 PM	9/26/2016 7:16:29
Remove datastore		cbs-RunDirect	0	Completed		root	9/26/2016 7:12:34 PM	9/26/2016 7:12:34
🖄 Unregister virtual machine	Ð	freedos v11	۲	Completed		root	9/26/2016 7:12:34 PM	9/26/2016 7:12:34
Power Off virtual machine	Ð	freedos v11	0	Completed		root	9/26/2016 7:12:28 PM	9/26/2016 7:12:28

9. If you did not enable the **Auto Migrate after Run Direct is running** option in step 6, but still wish to migrate VM to a permanent location of your choice, click on the **Migrate** button as shown.

	Migrate					
	Migrate					
L	Run Direct					
	+ •					
	Running Backup Set	Host	Name	Progress	Start time	Message

2016-09-06

16:38:09

Migrating...Relocate virtual machine "New

Virtual Machine"

If your migration is successful, you get a message similar to the following.

Datacenter_01/New Virtual

_	<u> </u>	0	,, ,	, 3	9			
F	Run Direct							
		Running	Backup Set	Host	Name	Progress		
[No	Run Direct 1	10.22.8.29	freedos v11	100%		

43%

Restore log messages on AhsayCBS

vCenter-6-NIX-

CBS

No No

10.82.8.25

Machine

Click on the restore item on the Run Direct page to see the restore log messages.

	info	Start manual migration
2016 00 26 11:14:50		chart man dan migration
2010-09-2011.44.39	info	Loading information
2016-09-26 11:45:02 i	info	Taking snapshot "snapshot_for_migrate" of virtual machine "freedos v11"
2016-09-26 11:45:10 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos-000001-delta.vmdk
2016-09-26 11:45:14 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos-000001.vmdk
2016-09-26 11:45:17 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos-ctk.vmdk
2016-09-26 11:45:17 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos-flat.vmdk
2016-09-26 11:45:28 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos.vmdk
2016-09-26 11:45:45 i	info	Loading information
2016-09-26 11:45:48 i	info	Removing virtual machine "freedos v11" from the inventory
2016-09-26 11:45:48 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos-Snapshot3.vmsn
2016-09-26 11:45:49 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos.nvram
2016-09-26 11:45:50 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos.vmsd
2016-09-26 11:45:52 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos.vmx
2016-09-26 11:45:54 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos.vmxf
2016-09-26 11:45:55 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos-000002-delta.vmdk
2016-09-26 11:45:56 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos-000002.vmdk
2016-09-26 11:45:58 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos-Snapshot1.vmsn
2016-09-26 11:45:58 i	info	Migrating[Datastore-SHR01] freedos_v11_1/freedos-Snapshot3.vmem
2016-09-26 11:46:04 i	info	Adding virtual machine "freedos v11" to the inventory
2016-09-26 11:46:05 i	info	Removing snapshot "snapshot_for_migrate" from virtual machine "freedos v11"
2016-09-26 11:46:06 i	info	Removing snapshot"snapshot_for_publish" from virtual machine "freedos v11"
2016-09-26 11:46:06 i	info	Unmount datastore "cbs-RunDirect"
2016-09-26 11:46:06 i	info	Restore Completed Successfully

Restore log messages on the VMware vSphere Client

Open your VMware vSphere Client and you will see the following messages from the Recent Tasks section.

Name	Target	Status	Details	Initiated by	Requested Start Ti ▽	Start Time
🖄 Remove datastore	👔 cbs-RunDirect	🥝 Completed		root	9/26/2016 7:36:14 PM	9/26/2016 7:36:14
🖄 Remove snapshot	👘 freedos v11	🥝 Completed		root	9/26/2016 7:36:14 PM	9/26/2016 7:36:14
🖄 Remove snapshot	👘 freedos v11	🥝 Completed		root	9/26/2016 7:36:13 PM	9/26/2016 7:36:13
🖄 Register virtual machine	10.22.8.29	🥝 Completed		root	9/26/2016 7:36:12 PM	9/26/2016 7:36:12
灯 Copy file		🥝 Completed		root	9/26/2016 7:36:07 PM	9/26/2016 7:36:07
約 Copy file		🥝 Completed		root	9/26/2016 7:36:06 PM	9/26/2016 7:36:06
nind entity by inventory path 👘		🥝 Completed		root	9/26/2016 7:36:04 PM	9/26/2016 7:36:04
約 Copy file		📀 Completed		root	9/26/2016 7:36:03 PM	9/26/2016 7:36:03
約 Copy file		🥝 Completed		root	9/26/2016 7:36:03 PM	9/26/2016 7:36:03
nity by inventory path 👔		🥝 Completed		root	9/26/2016 7:36:00 PM	9/26/2016 7:36:00
nind entity by inventory path 👘		🥝 Completed		root	9/26/2016 7:35:58 PM	9/26/2016 7:35:58
約 Copy file		🥝 Completed		root	9/26/2016 7:35:57 PM	9/26/2016 7:35:57
灯 Copy file		🥝 Completed		root	9/26/2016 7:35:57 PM	9/26/2016 7:35:57
🖄 Unregister virtual machine	👘 freedos v11	🥝 Completed		root	9/26/2016 7:35:57 PM	9/26/2016 7:35:57
🖄 Find entity by inventory path		🥝 Completed		root	9/26/2016 7:35:57 PM	9/26/2016 7:35:57
nind entity by inventory path 👔		🥝 Completed		root	9/26/2016 7:35:56 PM	9/26/2016 7:35:56
n Find entity by inventory path		🥝 Completed		root	9/26/2016 7:35:56 PM	9/26/2016 7:35:56
n Find entity by inventory path		🥝 Completed		root	9/26/2016 7:35:56 PM	9/26/2016 7:35:56
🖄 🛛 Find entity by inventory path		🥝 Completed		root	9/26/2016 7:35:56 PM	9/26/2016 7:35:56
nind entity by inventory path 👘		🥝 Completed		root	9/26/2016 7:35:56 PM	9/26/2016 7:35:56
nind entity by inventory path 👘		🥝 Completed		root	9/26/2016 7:35:56 PM	9/26/2016 7:35:56
n Find entity by inventory path		🥝 Completed		root	9/26/2016 7:35:56 PM	9/26/2016 7:35:56
🖄 🛛 Find entity by inventory path		🥝 Completed		root	9/26/2016 7:35:56 PM	9/26/2016 7:35:56
🖄 Find entity by inventory path		🥝 Completed		root	9/26/2016 7:35:36 PM	9/26/2016 7:35:36
約 Copy file		🥝 Completed		root	9/26/2016 7:35:25 PM	9/26/2016 7:35:25
約 Copy file		🥝 Completed		root	9/26/2016 7:35:25 PM	9/26/2016 7:35:25
🖄 🛛 Find entity by inventory path		🥝 Completed		root	9/26/2016 7:35:23 PM	9/26/2016 7:35:23
約 Copy file		🥝 Completed		root	9/26/2016 7:35:22 PM	9/26/2016 7:35:22
約 Make Directory		🥝 Completed		root	9/26/2016 7:35:22 PM	9/26/2016 7:35:22
Create virtual machine snapsh	💼 🛛 freedos v11	🥝 Completed		root	9/26/2016 7:35:10 PM	9/26/2016 7:35:10
nind entity by inventory path		🥝 Completed		root	9/26/2016 7:35:10 PM	9/26/2016 7:35:10

^{10.} Click X to exit when finished.

6 Contacting Ahsay

Technical Assistance

To contact Ahsay support representatives for technical assistance, visit the following website: <u>https://www.ahsay.com/jsp/en/contact/kbQuestion.jsp</u>

Also use the Ahsay Knowledge Base for resource such as Hardware Compatibility List, Software Compatibility List, and other product information: <u>https://forum.ahsay.com</u>

Documentation

Documentations for all Ahsay products are available at: <u>https://www.ahsay.com/jsp/en/home/index.jsp?pageContentKey=ahsay_downloads_documentation_guides</u>

You can send us suggestions for improvements or report on issues in the documentation, by contacting us at: https://www.ahsay.com/jsp/en/contact/kbQuestion.jsp

Please specify the specific document title as well as the change required/suggestion when contacting us.

Appendix

Appendix A

Set Backup Destination on AhsayOBM for Backup Sets Created on AhsayCBS User Web Console

You need to read the instructions below only if you:

- > Have created a backup set on AhsayCBS User Web Console; AND
- Selected the backup set to Run on Client (if you are running Office 365 Exchange Online and Cloud File Backup Set); AND
- Have not selected any Predefined Destination in the backup creation process on the AhsayCBS User Web Console

-OR-

Have selected a Predefined Destination in the backup creation process on AhsayCBS User Web Console but wish to add additional backup destination other than the predefined destination

1. Login to AhsayOBM with user account Login name and Password.



2. Click the **Backup Sets** button to open the backup sets.



3. Select the backup set you want. In our example, the backup set is called **default-backup-set-name-2**.

	Backup Sets	
VMvare	default-backup-set-name-1 Owner: Brenda-Lao Newly created on Thursday, 15 September 2016 19:50	^
Exchange Online	Office365-backup-set-6 Owner: Brenda-Lao Newly created on Tuesday, 20 September 2016 18:03	
File	default-backup-set-name-2 Owner: Brenda-Lao Last Backup: Friday, 23 September 2016 11:24	
Add		Close Help

4. The General page of the backup set opens.

default-backup-set-n	General
General	Name
Source Backup Schedule	default-backup-set-name-2 Owner Brenda-Lao
Continuous Backup	Windows User Authentication
Destination Show advanced settings	Domain Name (e.g. Ahsay.com) / Host Name ahsayhqt.local User name brenda.lao Password ●●●●●
Delete this backup set	Save Cancel Help

5. Go to the **Destination** page. You can add extra storage destinations here. Click the **Add** button.

default-backup-set-n	Destination
General Source Backup Schedule Continuous Backup	Backup mode Sequential Existing storage destinations CBS-1 Add
Destination Show advanced settings	^ ¥
Delete this backup set	Save Cancel Help

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- 6. Add a new destination on the New Storage Destination / Destination Pool.
 - Enter the Name of the destination
 - Select the **Type** of the destination. There are two types: **Single storage destination** and **Destination pool**.
 - Select the Destination storage from the dropdown list. In our example, it is Google Drive.

O AhsayOBM			
Dectination			
New Storage Destination / Destination Pool			
Name			
GoogleDrive-1			
Type Single storage destination 			
 Destination pool 			
Destination storage			
🔁 Google Drive 🗸 🗸			
Test			
Sign up for Google Drive			
	ОК	Cancel	Help
Delete this backup set	Save	Cancel	Help

- 7. Click **Test** to test the Destination storage connection. For Google Drive, you need to enter an authorization code.
 - Enter your login credential for Google Drive.

Google
Sign in with your Google Account
backupserver@gmail.com
Next
Find my account
One Google Account for everything Google G M 🛃 🖪 🙆 🏕 🕨 🔞

• A browser pops up and Google asks for your permission to access the storage. Click **Allow**.

	- Ahsay would like to:	
4	View and manage the files in your Google Drive	0
with the	ng Allow, you allow this app and Google to use your information r respective privacy policies. You can change this and other Ac- ons at any time.	

• On the browser, a code is displayed. Copy this code, then switch to AhsayCBS to paste the code.

Google	
Please copy this code, switch to your application and paste it there: 4/beFBdlbEPeU8WHd4Oe9aF1FB6n0Wr_XS8LbOnOX	

O AhsayOBM		
	Usatistic Destination	
New St		
Name		
GoogleDr		
Туре		
Cinala	storage distinction	
	In the browser, log in (if necessary), and click the "Allow" button to authorize this app. You will then be presented with an authorization code. Please copy the authorization code and paste it here to continue.	
		OK Cancel
Delete this backup set		

O Click OK.

8. You get the message **Test** completed **successfully** if the authorization code is correct. Click **OK**.

O AhsayOBM	
default-backup-set-n Doctination	
New Storage Destination / Destination Pool	
Name	
GoogleDrive-1	
Туре	
 Single storage destination 	
O Destination pool	
Destination storage	
💪 Google Drive 🗸	
Test completed successfully	
OK Cancel Hel	þ
Delete this backup set Save Cancel Help	

9. The new storage destination, **GoogleDrive-1**, can be seen on the Destination page.

• AhsayOBM		
default-backup-set-n	Destination	
General Source Backup Schedule Continuous Backup Destination Show advanced settings	Backup mode Sequential Image: stating storage destinations Image: stati	
Delete this backup set		Save Cancel Help

10. Click on **Save** to save the modification.